

January 2, 2014

Ms. Bethany Rhodes Executive Director Ohio Retirement Study Council 88 East Broad Street, Suite 1175 Columbus, OH 43215

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Dear Bethany:

Pursuant to R.C. 145.095, enclosed please find the 2013 annual Audit Committee Report of the OPERS Retirement Board. This report summarizes internal audit activities and identifies actions taken by the Audit Committee during the preceding year.

This report was reviewed with the OPERS Audit Committee at its meeting on December 18, 2013 and presented for approval to the full OPERS Board on December 18, 2013.

Please feel free to contact me if you have any questions.

Sincerely,

Karen Carraher

**Executive Director** 



## **Audit Committee Annual Report**

**To:** Ohio Retirement Study Council (ORSC)

**Subject: OPERS Audit Committee Report-2013** 

Date: January 2, 2014

The following report documents the activities of the OPERS Audit Committee and Internal Audit Department for 2013. This summary outlines:

- Major Audit Reviews Completed (please see attached schedule)
- Audit Committee Meetings and Actions Taken
- 2014 Annual Audit Plan (priority review areas)
- Special Reviews Completed

## **Summary of OPERS Audit Committee Meetings and Actions**

The OPERS Audit Committee met on the following dates with any specific considerations addressed:

March 20, 2013- The Audit committee met for its first quarterly meeting of 2013, with its newly appointed board member representation. The Audit committee received an update from CliftonLarsonAllen on their ongoing OPERS financial statement review. This discussion had been rescheduled due to travel issues encountered in December, 2012.

The committee received the regular quarterly status report of significant audit issues, recommendations made and staff recommended actions to address these issues. The committee also received copies of Board investment consultant reviews completed for both NEPC and Hewitt- EnnisKnupp.

May 15, 2013 – The CliftonLarsonAllen auditors presented the results of the 2012 OPERS financial examination. In addition, the report of management letter comments on internal controls were presented and discussed with the audit committee.

The committee also received the executive summary of reviews completed during the previous six months with significant audit issue comments presented.

**August 20, 2013** – The ITCI audit consultant group presented results and recommendations of the Investment US Equities, Risk and Compliance review. Regular status of these audit recommendations will be provided to the Audit Committee.

The Audit committee received the Deloitte Incentive Compensation review.

The committee received the quarterly status report of significant audit issues, recommendations made and staff recommended actions to address these issues.

October 8, 2013- The Audit committee reviewed and approved the proposed 2014 Audit Plan and risk assessment. The committee also reviewed and discussed the proposed 2014 internal audit operating budget and staffing. This departmental budget will be approved as part of the OPERS overall annual budget process in December, 2013.

The committee received an additional status report of management actions taken on the recommendations from the Investment US Equities, Risk and Compliance review. In addition, the audit committee received the quarterly status report of significant audit issues, and staff recommended actions to address these issues.

## December 18, 2013

The audit committee reviewed and approved the 2013 draft of the OPERS Audit Committee Annual Report to ORSC. The committee also received an executive summary report of major audit activities for the prior six months, update on the 2013 audit plan and the quarterly status of significant issues.

In addition, committee was advised on the annual disclosure of all fees paid to the external auditor.

## 2014 Annual Audit Plan

The 2014 audit plan and risk assessment was reviewed and approved by the OPERS Audit Committee at the October 8, 2013 meeting. The priority review areas are summarized on the attached audit plan document.

## **Special Reviews**

The following reviews were completed during 2013 with appropriate comments indicated.

Internal reviews completed included an extensive review of OPERS personal trading monitoring in light of Compliance Office oversight responsibilities.

In addition, Internal Audit staff continued participation in reviewing all Business Process Redesign recommendations. This included reviewing the risks and controls associated with the online refund process and security. Audit was asked to comment on planned security enhancements for this application. All appropriate matters continue to be reviewed with the Audit Committee throughout implementation.

Please let me know if you would like any additional information.

Respectfully submitted:

Gregory M Januszewski

OPERS Director- Internal Audit

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## OPERS INTERNAL AUDIT 2013 AUDITS COMPLETED

	2013 AUDI	2013 AUDITS COMPLETED
AUDIT AREA	STATUS OF RECOMMENDATIONS	SIGNIFICANT COMMENTS
Personal Trade Compliance System Program	No Recommendations Presented	Personal Trading Policy compliance review report provided to Board as part of annual reporting requirement in March
Investment US Equities, Compliance and Risk Review	Considerable progress occurred during 2013 to implement agreed upon	Continued oversight of the remaining recommendations presented and planned implementation during 2014
	Recommendations.	
Investment Compliance	Recommendations Implemented	Compliance staff organizational realignment to the Risk Office was completed
External Asset Manager Oversight	No Recommendations Presented	No Significant issues
Investment Incentive Compensation	Recommendations Implemented	Incentive Compensation Plan committee meets regularly to review all plan related issues
Investment Risk Assessment	Review area recommendations scheduled for 2013 were completed	Management agreed upon action plan and time line was met with continued review of Risk oversight and compliance activities during 2014
Investment Consultant Review- NEPC	Considerable progress occurred during 2013 to implement agreed upon Recommendations.	The Board investment consultant now meets regularly with the Board. In addition, NEPC has provided copy of all potential conflict of interest issues.
Investment Consultant Review- Hewitt/ Ennis Knupp (HEK)	Recommendations Implemented	The Board investment consultant now meets regularly with the Board. In addition, HEK has provided copy of all potential conflict of interest issues.
Investment Risk System	Recommendations Implemented.	No Significant issues
Erront System Investment Accounting Review	Review Ongoing Recommendations Implemented	Additional Follow up review will take place in 2014
Investment Custody Transition	Review Ongoing	No significant reconciling and balancing issues to date
Health Care Direct Bill-Initial Review	Recommendations Implemented	Internal process requiring change, since timely termination of some members health care coverage, for failure to pay health care premiums due.
The second secon		had not occurred. On these limited number of accounts, the payments were being made by OPERS to the health care provider on behalf of the member.
Health Care Medicare B Reimbursement	Progress has occurred in 2013 to implement agreed upon recommendations	The Attorney General's Collection Process will be utilized beginning in 2014, on overpayment situations

## OPERS INTERNAL AUDIT 2013 AUDITS COMPLETED

	2013 AUDI	2013 AUDITS COMPLETED
AUDIT AREA	STATUS OF RECOMMENDATIONS	SIGNIFICANT COMMENTS
Purchasing Policy Review-	Recommendations Presented	No significant issues identified, however brief follow up review will be
Human Resources	The second secon	completed to determine compliance with the Purchasing Policy
Purchasing Policy Follow up	Progress on Implementing	The Facilities group has now begun regularly using the Purchasing office
Review- Facilities	Recommendations has occurred	
Purchasing Review- Investments	Recommendations Implemented	No Significant issues identified
Purchasing Review – Communications	No Recommendations Presented	No Significant issues identified
Service Oriented Architecture	Recommendations Implemented	2014 IT external consultant review in planning stage for 2014 in depth
- Follow up Review		review of the new system architecture platform
IT Security Data Monitoring	No Recommendations Presented	New IT Data Leakage Policy considerations recently reviewed and now in
		place
Business Process Redesign Enterprise Strategic Initiative	All Report Recommendations were reviewed as required and Significant	Internal Audit participates in work group in reviewing for subsequent development on line security applications and all other resulting security
and Risk Issues	Risk Evaluations completed and	issues and controls. Internal Audit and Legal presently provide their risk
	presented to OPERS senior	considerations to the various departments.
Reemployed Retirees Review	Recommendations Implemented	No Significant issues identified
Pension - Potential Fraud Review	Recommendations Implemented	Additional audit confirmation for aging retiree universe has been put in place
Our Way Forward Project	No Recommendations Presented	KPMG serves as external OPERS project consultant (Program Management
Management Oversight		Office) for this significant enterprise initiative
Our Way Forward Business	Review of revised business processes	Comments on risks have been provided by OPERS management with
Processes- Foundation Stage	activity occurred throughout 2013.	OPERS board members advised accordingly
Travel Expenses Analytical	No Recommendations Presented as a	Additional policy reporting change considerations will be introduced by
Data Review	result of Continuous Quarterly Testing.	Finance Director in 2014
Benefit Calculation Quarterly	No Recommendations Presented as a	No Significant issues identified
Reviews	result of Continuous Quarterly Testing.	
Ethics Review	Review Ongoing	Investment business partners and organizational business vendors are randomly selected to ensure policy compliance
Disability Review Process	Review Ongoing	A third party firm is now administering the disability program on behalf of OPERS
GASB 67 and 68 Implementation	Review Ongoing	Internal Audit has been participating in the planned implementation

## OPERS INTERNAL AUDIT 2013 AUDITS COMPLETED

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## OPERS Internal Audit Plan Detail on Selected Audit Priority Reviews - 2014

Reviews will be departmental focused purchasing compliance reviews.	Purchasing Compliance	Finance/Purchasing
Continuing review of business continuity plans and testing will be completed.	Business Continuity and Disaster Recovery	Other Investment Areas
Review will focus on new personal trading system and regular Board reporting.	Personal Trading	Other Investment Areas
Review will focus on investment performance, incentive compensation calculations and transition of 2014 plan changes.	Incentive Compensation	Other Investment Areas
Follow up review, as overall Risk program structure occurs throughout 2014.	Risk Management	Other Investment Areas
The planned trading system upgrade will be reviewed.	Trade Order Management System-Charles River	Other Investment Areas
Follow up review will examine implementation of all earlier audit recommendations, and build out of compliance program monitoring.	Investment Compliance	Other Investment Areas
Reviews will be completed to examine controls, investment accounting system and reporting related to the Risk parity and GTAA strategies.	Hedge Fund Managers	External Asset Managers
Internal review intended to review internal controls, accounting, daily collateral requirements and reporting.	Cash/Securities Lending	Internal Asset Management
Comprehensive internal review to evaluate controls, accounting accuracy and reporting to management. This review will allow internal audit staff to independently complete. Previous review had been a co sourced effort.	Global Bonds	Internal Asset Management
Follow up review is intended to ensure that appropriate 2013 internal audit control recommendations have been implemented.	US Equity Review	Internal Asset Management
These reviews will focus on compliance and management reporting for Board approved Investment policies.	Policy Reviews with emphasis in 2014 on continuous investment data monitoring reviews.	Board Approved Investment Policies
Objective	Audit Area(s)	Reporting Entity

## OPERS Internal Audit Plan Detail on Selected Audit Priority Reviews - 2014

This review will ensure linkage exists between OWF resource allocation and expenditure levels.	Strategic Plan Initiatives and Cost/Resource Management	OPERS - OWF Strategic Initiatives
2014 initiatives scheduled will require continued consulting and control reviews, risk oversight etc., to strategically streamline benefit processes.	OWF Processes	OPERS - OWF Strategic Initiatives
Review of other departmental formal plans developed and potential alternative back up site.	Business Continuity and Disaster Recovery	IT/Technical Support
3rd party review to review perimeter defense, intrusion detection and malicious software.	Network Intrusion Vulnerabilities	IT/Security
Continuing review of process implementation changes will be completed.	Alternative Plan Design	Benefits Administration
Continuing review of significant process and administrative changes in disability plan administration.	Disabilities	Benefits Administration
The review will center on the planned realignment of DC processes, resulting from the OWF changes.	Defined Contributions ( DC)	Benefits Administration
Review will examine the planned service purchase unification process, where members will be able to consolidate their service credit from different plans for retirement eligibility purposes.	Service Purchase	Benefits Administration
All Accounting reconciliations and processes will be reviewed against policy guidelines.	Financial Reporting	Finance/Accounting
Review will address the continuing implementation of the new standards and reporting requirements.	GASB 67 & 68	Finance/Accounting
Review focus is an examination of manual correction process controls and reporting.	Taxable Income Reporting (1099)	Finance/Accounting
Review will examine cash allocation controls and treatment of unallocated payments.	Receipt of Cash/Cash Management	Finance/Employer Services
This penalty process is essentially automated, so review will examine reversed penalty and interest charge processing/decisions.	Employer Penalty Process	Finance/Employer Services
Objective	Audit Area(s)	Reporting Entity

# OPERS Internal Audit Plan Detail on Selected Audit Priority Reviews - 2014

Reporting Entity	Audit Area(s)	Objective
OPERS - Other	Ethics	Ongoing reviews verify that OPERS managers, business partners and vendors are in compliance with Ohio Ethics laws prohibiting gifts to OPERS staff and board.
OPERS- Other	Risk Management- Fraud	Review of anti- fraud controls at the enterprise level, across the organization.