

FY2024 ADMINISTRATIVE BUDGET





May 11, 2023

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HONESTY

ACCOMPLISHMENTS IN FY2023

SERS

- The former backup site was successfully decommissioned after implementation of a cloud-based Disaster Recovery program
- Worked diligently to move all members to direct deposit, including refunds
- Negotiated contracts for medical and pharmacy benefits and implemented a Board-approved rule resulting in net savings and improved sustainability
- Completed system enhancement projects improving operational efficiencies and expanding functional capabilities on the Member Self-Serve Portal
- Technology upgrades focused on the wireless and network infrastructure and server hardware and backup storage capacity
- Advancements in our digital technology has given Member Services the opportunity to expand educational outreach



Comparison of FY2023 budget to FY2024 proposed

| | Budget | | Forecast |
|-----------------------------|---------------|---------------|---------------|
| Budget Category | FY2024 | FY2023 | FY2023 |
| Personnel | \$ 25,499,232 | \$ 24,392,195 | \$ 23,500,586 |
| Professional Services | \$ 6,396,305 | \$ 6,502,883 | \$ 5,773,965 |
| Communications | \$ 1,015,710 | \$ 1,011,873 | \$ 1,018,294 |
| Other Operating Expense | \$ 4,412,442 | \$ 3,912,379 | \$ 3,681,508 |
| Capital | \$ O | \$ 54,109 | \$ 54,109 |
| Net Building Occupancy | \$ 1,477,961 | \$ 1,813,137 | \$ 1,390,873 |
| TOTAL ADMINISTRATIVE BUDGET | \$ 38,801,650 | \$ 37,686,576 | \$ 35,419,335 |

FY2024 Draft budget reflects 3.1% increase over the FY2023 budget excluding Capital.

FY2024 PROPOSED PROJECTS



- Microfilm digitization project outsources the conversion of our records currently stored on microfilm to a digital format
- Expansion of software tools for Investment operational due diligence automation and implementation of an account reconciliation solution
- Continued investment in the SMART system expanding capabilities, enhancing security and improving functionality of the Member and Health Care portals
- Continued work on the replacement of our end-of-life telecommunications system that will offer improved member call center features and tracking
- Replacement of the general accounting system, which includes a cloud-based solution



Personnel Services: 1 4.5%

- 65.7% of the Total Budget
- One new position (FTE = 183)
- Performance-based merit increase of 4.5%
- Incentive payouts based on FY2023 Investment Portfolio Performance
- Level of benefits remains unchanged for FY2024

Professional Service: 1.6)%

- 16.5% of the Total Budget
- Actuarial and Audit fees
- Master Recordkeeper fees decreased due to lower investment returns and transaction volumes
- Investment Consulting and Advisory, Performance Analytics and Investment-Related Technical Consulting
- Infrastructure third-party services, medical/pharmacy pricing advisement, strategic retirement guidance related to pension and health care sustainability, consulting services across the organization



Communications: 1 0.4%

- 2.6% of the Total Budget
- Increase in postage due to two board elections
- Telecommunication includes services landlines, web services, hybrid work environment video/audio communication resources
- Member/Employer Education includes costs associated with conducting meetings and outreach services
- Printing and Publications includes costs of paper and supplies and large-quantity specific outsourced printing jobs

Other Operating: 12.8%

- 11.4% of the Total Budget
- Computer Support Services includes Hardware and Software Maintenance as well as Software Subscriptions
- Office Equipment and Supplies Conferences and Education Transportation and Travel
- Memberships and Subscriptions
- Property and Fiduciary Insurance
- Maintenance
- Staff Support
- Board Member Reimbursement
- Mandatory ORSC costs
- Reimbursement from OSERS Broad Street, LLC for Leased Services



Capital:

- 0.0% of the Total Budget
- There are no Capital projects planned in FY24

Net Building Occupancy: **1** (18.5)%

- 3.8% of the Total Budget
- Operating Revenue includes Suite Lease revenue for tenants, parking, and miscellaneous rentals

Operating Expenses

- Property Management and Labor
- Other Administrative Expenses
- Building Operations and Maintenance
- Utilities
- Building/Equipment Insurance

Non-Operating Expenses

- Special Counsel
- Remodeling includes anticipated cost for tenant improvements

FIVE-YEAR TECHNOLOGY ROADMAP BUDGET



- Telecommunications
- Security Stack
- Network Infrastructure
- Hybrid Technology Replacement
- Server Infrastructure
- Backup and Recovery
- SMART Portals
- SMART Framework
- SMART Enhancements
- SMART Business Tools

| | FY2023 through FY2027 Plan | FY2023 Forecast | FY2024 Plan | Remaining Roadmap Amount |
|----------------------------|----------------------------------|--------------------|----------------|--------------------------------|
| Total Project Budget | \$8,283,054 | \$1,398,492 | \$2,985,291 | \$3,899,271 |



INTEGRITY



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Questions?