

FY2024 ADMINISTRATIVE BUDGET





May 11, 2023

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HONESTY

ACCOMPLISHMENTS IN FY2023

SERS

- The former backup site was successfully decommissioned after implementation of a cloud-based Disaster Recovery program
- Worked diligently to move all members to direct deposit, including refunds
- Negotiated contracts for medical and pharmacy benefits and implemented a Board-approved rule resulting in net savings and improved sustainability
- Completed system enhancement projects improving operational efficiencies and expanding functional capabilities on the Member Self-Serve Portal
- Technology upgrades focused on the wireless and network infrastructure and server hardware and backup storage capacity
- Advancements in our digital technology has given Member Services the opportunity to expand educational outreach



Comparison of FY2023 budget to FY2024 proposed

	Budget		Forecast
Budget Category	FY2024	FY2023	FY2023
Personnel	\$ 25,499,232	\$ 24,392,195	\$ 23,500,586
Professional Services	\$ 6,396,305	\$ 6,502,883	\$ 5,773,965
Communications	\$ 1,015,710	\$ 1,011,873	\$ 1,018,294
Other Operating Expense	\$ 4,412,442	\$ 3,912,379	\$ 3,681,508
Capital	\$ O	\$ 54,109	\$ 54,109
Net Building Occupancy	\$ 1,477,961	\$ 1,813,137	\$ 1,390,873
TOTAL ADMINISTRATIVE BUDGET	\$ 38,801,650	\$ 37,686,576	\$ 35,419,335

FY2024 Draft budget reflects 3.1% increase over the FY2023 budget excluding Capital.

FY2024 PROPOSED PROJECTS



- Microfilm digitization project outsources the conversion of our records currently stored on microfilm to a digital format
- Expansion of software tools for Investment operational due diligence automation and implementation of an account reconciliation solution
- Continued investment in the SMART system expanding capabilities, enhancing security and improving functionality of the Member and Health Care portals
- Continued work on the replacement of our end-of-life telecommunications system that will offer improved member call center features and tracking
- Replacement of the general accounting system, which includes a cloud-based solution



Personnel Services: 1 4.5%

- 65.7% of the Total Budget
- One new position (FTE = 183)
- Performance-based merit increase of 4.5%
- Incentive payouts based on FY2023 Investment Portfolio Performance
- Level of benefits remains unchanged for FY2024

Professional Service: 1.6)%

- 16.5% of the Total Budget
- Actuarial and Audit fees
- Master Recordkeeper fees decreased due to lower investment returns and transaction volumes
- Investment Consulting and Advisory, Performance Analytics and Investment-Related Technical Consulting
- Infrastructure third-party services, medical/pharmacy pricing advisement, strategic retirement guidance related to pension and health care sustainability, consulting services across the organization



Communications: 1 0.4%

- 2.6% of the Total Budget
- Increase in postage due to two board elections
- Telecommunication includes services landlines, web services, hybrid work environment video/audio communication resources
- Member/Employer Education includes costs associated with conducting meetings and outreach services
- Printing and Publications includes costs of paper and supplies and large-quantity specific outsourced printing jobs

Other Operating: 12.8%

- 11.4% of the Total Budget
- Computer Support Services includes Hardware and Software Maintenance as well as Software Subscriptions
- Office Equipment and Supplies Conferences and Education Transportation and Travel
- Memberships and Subscriptions
- Property and Fiduciary Insurance
- Maintenance
- Staff Support
- Board Member Reimbursement
- Mandatory ORSC costs
- Reimbursement from OSERS Broad Street, LLC for Leased Services



Capital:

- 0.0% of the Total Budget
- There are no Capital projects planned in FY24

Net Building Occupancy: **1** (18.5)%

- 3.8% of the Total Budget
- Operating Revenue includes Suite Lease revenue for tenants, parking, and miscellaneous rentals

Operating Expenses

- Property Management and Labor
- Other Administrative Expenses
- Building Operations and Maintenance
- Utilities
- Building/Equipment Insurance

Non-Operating Expenses

- Special Counsel
- Remodeling includes anticipated cost for tenant improvements

FIVE-YEAR TECHNOLOGY ROADMAP BUDGET



- Telecommunications
- Security Stack
- Network Infrastructure
- Hybrid Technology Replacement
- Server Infrastructure
- Backup and Recovery
- SMART Portals
- SMART Framework
- SMART Enhancements
- SMART Business Tools

	FY2023 through FY2027 Plan	FY2023 Forecast	FY2024 Plan	Remaining Roadmap Amount
Total Project Budget	\$8,283,054	\$1,398,492	\$2,985,291	\$3,899,271



INTEGRITY



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Questions?